OLD VERSION

		Actual	Total
12	**To reduce all crime**		
	Change in level of offences	15.8%	930
	A victim focused crime outcome	NA	
	Satisfaction with service	91.2%	

PROPOSED NEW VERSION

		Baseline 2012/13	Latest 12 months	Projection 2016/17	Notes
11	**Widget Theft**				
	Number of offences	1000	1000		❶
	Position v MSG				❷
	SPC variance				❸
	A victim focused crime outcome	NA			❹
	Satisfaction with service	80.0%	80.0%		❺
	Position v MSG				❻

Notes

❶ **NUMBER OF OFFENCES**
Changes assessed against the baseline of 2012/13 Financial Year
RED = No statistically significant improvement at this current point in time and none of the statistical (iQuanta methodology) trend projects achievement by March 2017.
AMBER = No statistically significant improvement at this current point in time but at least one statistical (iQuanta methodology) trend projects achievement by March 2017.
GREEN = Statistical improvement at this current point in time and at least one statistical (iQuanta methodology) trend projects that this will be maintained.

❷ **NUMBER OF OFFENCES - POSITION v MOST SIMILAR GROUPING**
Source : iQuanta
RED = Above upper control line
AMBER = Between control lines
GREEN = Below lower control line

❸ **STATISTICAL PROCESS CONTROL (SPC)**
Based on iQuanta methodology. Compares average of most recent 6 months against average of previous 12 months data points.
RED = Above upper control line
AMBER = Between control lines
GREEN = Below control line

❹ **A VICTIM FOCUSED CRIME OUTCOME**
Awaiting report from Jonathan White in respect of performance management via auditing.

❺

SATISFACTION WITH SERVICE / LEVEL OF CONFIDENCE
Change since March 2013.
RED = 95% confidence that levels are currently worse than March 2013
AMBER = No statistical evidence of change at 95% confidence levels
GREEN = 95% confidence that levels are currently better than March 2013

❻

SATISFACTION / CONFIDENCE - POSITION v MOST SIMILAR GROUP
Source : iQuanta
GREEN = Above upper control line
AMBER = Between control lines
RED = Below lower control line
N.B. Not all categories have a direct linkage to MSG data, in these instances a proxy will be used where possible (e.g. iQuanata's "Violent Crime" as a proxy for VAP with Injury

Statistical Note
All control lines to be based on 1.96 Standard Deviations. This ensures consistency with the level of confidence required with the Satisfaction / Confidence measures.

Police & Crime Plan Dashboard
Period ended September 2014

Strategic Priorities

1

Preventing and diverting young people from offending

	Baseline 2012/13	Latest 12 months	% Var.
Reduction in the number of 10-17 year olds entering the criminal justice system for the first time and receiving community resolutions, youth cautions and youth conditional cautions	667	370	-45%

SP1 Comments:
Data to be presented to Youth Offending Management Board in December presents only 6 monthly data (this has been doubled for comparitive purposes).

2

Reducing reoffending amongst young people and adults

	Baseline 2012/13	Latest 12 months	% Var.
Reduction in offending by 18-24 year olds **1**	407	171	-58%
Reduction in re-offending by 18-24 year olds **2**	372	97	-74%

SP2 Comments:
1 Offending data is based on a cohort of those deemed at risk of offending. It is understood that some of these were in prison for some of Q1-2 2014/15.

2 Presented to Reducing Re-offending Board.

Work continues to develop this measure.

3

Reducing alcohol and drug related offending and reoffending

	YTD	L.YTD	% Var
Increase in the number of successful drug and alcohol treatment completions **1**	NA	NA	NA
Decrease in all re-presentations to drug and alcohol treatment **1**	NA	NA	NA
Reduction in reoffending rates amongst those offenders entering a criminal justice drugs treatment programme **1**	NA	NA	NA
Reduction in the number of incidents recorded in or near licensed premises during the night-time economy hours of 7pm to 7am **2**	1633	-	NA

SP3 Comments:
1 Treatment and CJ data not currently available from national external sources..

2 Recording of "night time economy" incidents only started in April 2013.

4

Reducing crime and Anti-social behaviour (ASB) caused by families in a Troubled/Supported families programme

	Assessment
Reduction in re-offending within families engaged in a Troubled/Supported family programme	No change
Reduction in recorded ASB committed by families engaged in a Troubled/Supported families programme	No change

SP5/6/7/12/14A/14B/15 Comments:
"Victim focused crime outcomes" metrics being developed by Leicestershire Police (OCC and OPCC)

The service awareness measures require further consultation with partners and specialists and a meeting took place on the 3rd September with performance leads and subject specialists to take this work forward.

5

To increase reporting of Domestic Violence with Injury and ensure a positive outcomes for victims and witnesses

	Baseline 2012/13	Latest 12 months
A victim focused crime outcome	NA	NA
Satisfaction with service	NA	91.4%
Awareness of services available	NA	NA

6

To increase reporting of serious sexual offences and ensure a positive outcome for victims and witnesses

	Baseline 2012/13	Latest 12 months
A victim focused crime outcome	NA	NA
Satisfaction with service	NA	90.6%
Awareness of services available	NA	NA

7

To improve outcomes for victims of Hate crimes

	Baseline 2012/13	Latest 12 months
A victim focused crime outcome	NA	NA
Satisfaction with service	84.2%	83.4%
Position v MSG		3rd
Awareness of services available		NA

8

To improve outcomes for victims of ASB

	Baseline 2012/13	Latest 12 months
Satisfaction with service	82.9%	80.6%

9

To continually improve the quality of service and response to victims of crime

	Baseline 2012/13	Latest 12 months
Satisfaction with service	84.5%	84.0%
Position v MSG		5th

10

To continually improve outcomes the police services to the communities of Leicester, Leicestershire and Rutland.

	Baseline 2012/13	Latest 12 months	Projection 2016/17
Confidence that Police are doing a good job.	75.3%	82.7%	
Position v MSG		3rd	June '14

11

To reduce all crime

	Baseline 2012/13	Latest 12 months	Projection 2016/17
Number of offences	58805	60260	
Position v MSG		5th	
SPC variance			

12

To reduce Domestic Burglary

	Baseline 2012/13	Latest 12 months	Projection 2016/17
Number of offences	3935	4253	
Position v MSG		7th	
SPC variance			
A victim focused crime outcome	NA		
Satisfaction with service	89.7%	88.3%	
Position v MSG		8th	

13

To reduce Violence Against the Person - with Injury

	Baseline 2012/13	Latest 12 months	Projection 2016/17
Number of offences	4365	4912	
Position v MSG		2nd	
SPC variance			
A victim focused crime outcome	NA		
Satisfaction with service	78.1%	76.0%	
Position v MSG		5th	

14A

To reduce Theft from Motor Vehicles

	Baseline 2012/13	Latest 12 months	Projection 2016/17
Number of offences	5236	5466	
Position v MSG		7th	
SPC variance			
A victim focused crime outcome	NA		
Satisfaction with service	85.9%	84.5%	
Position v MSG		4th	

14B

To reduce Theft of Motor Vehicles

	Baseline 2012/13	Latest 12 months	Projection 2016/17
Number of offences	1051	1198	
Position v MSG		5th	
SPC variance			
A victim focused crime outcome	NA		
Satisfaction with service	75.5%	81.0%	
Position v MSG		4th	

15

To prevent child abuse and child sexual exploitation (CSE) and provide a safe and supportive environment for victims and witnesses

Partners have agreed to work together to agree together to agree a victim focused performance framework. The performance framework will be published when complete.

16

Improving the response, service and outcomes for those with mental health need

Review and streamline conveyancing of patients across partner agencies leading to better use of resources.

Deliver mental health training to front line operation staff including police officers, probation and housing officers.

Review key policies and procedures relating to mental health issues across the agencies ensuring they are consistent, efficient and effective.

A written update will be provided to SPB Executive Group.

17

To reduce the number of repeat missing person reports

	Baseline 2012/13	Latest 12 months	% Var.
Reduction in no. of missing reports (Missing)	5929	3804	-36%
Reduction in no. of missing reports (Absent)	5417	2288	-58%
Reduction in reports received from the nine key locations	1207	298	-75%

18

With staff and partners, transform the way we protect our communities and deliver over £20m in revenue saving by 2016/17.

	£ millions
Latest estimate of savings required	£23.0
Savings realised to date	£7.8
Savings identified but not yet realised (est)	£9.5
Further savings required to be identified and realised by end of 2016/17	£5.7

SP18 Comments:
Covers period 1st April 2013 to 31st March 2017 (i.e. period covered by Police and Crime Plan). Indicates the latest estimate as at 30th September 2014 (this is currently being reviewed).

KEY :
Classification of "Continuous Improvement".

Statistically Significant Improvements as compared to end of 2012/13
No Statistically Significant change as compared to end of 2012/13 *
Statistically Significant deterioration as compared to end of 2012/13

In many cases the lack of statistical evidence is attributable to the short time period under consideration (i.e. 2 quarters only).

Note :
Continuous Improvement in service is measured by monitored by surveys of levels of confidence and satisfaction.

This page is intentionally left blank